

Exhibit A – Service Charges

One (1) year Discounted CodeRED NEXT Service Agreement	\$ 30,000.00
One-time credit for payment under Prior Agreement for 12/10/15 – 12/09/16	<u>\$(25,000.00)</u>
BALANCE DUE UPON SIGNING FOR THE INITIAL TERM:	\$ 5,000.00
<u>Unlimited</u> CodeRED System Minutes	\$ <u>Included</u>
Up to <u>15</u> CodeRED user pass codes	\$ <u>Included</u>
Additional pass codes may be purchased for an annual fee of <u>\$150.00</u> per pass code.	
One (1) CodeRED distance training session	\$ <u>Included</u>
Additional distance training sessions may be purchased for <u>\$150.00</u> per hour (one hour minimum)	
In person training sessions may be purchased for <u>\$1,500.00</u> per trainer, per day, plus all travel, lodging and ground transportation	
Initial Residential Database Upload	\$ <u>Waived</u>
Standard CodeRED data collection website	\$ <u>No Charge</u>
Standard CodeRED mapping interface and data layers	\$ <u>No Charge</u>
Email and Text Messaging	\$ <u>No Charge</u>
Annual System Maintenance, including all Software Upgrades	\$ <u>No Charge</u>

Database Accuracy Updates:

Licensor Supplied Database: "Database Accuracy Updates" ensure that the data population maintained by Licensor under this Agreement undergoes periodic accuracy checks using the Licensor's most current in-house compiled database including, but not limited to, household addresses and telephone numbers. It will be the sole responsibility of the Licensee to maintain database accuracy and request updates from the Licensor.

One annual "Database Accuracy Update" will be performed by the Licensor upon request by the Licensee at no charge. Additional updates requested by Licensee will incur charges at the rate listed below after the update service is completed by Licensor.

3¢ per record in final updated database population.

Licensee Supplied Database: A service labor fee of One Hundred Dollars (\$100.00) per hour will be billed to Licensee for any data importing, manipulating, and loading any database supplied by Licensee or on Licensee's behalf to Licensor.

\$100 per hour for database maintenance

Professional Services Upon Request: \$135/hour

Licensor shall perform professional services as requested from time to time by Licensee in its sole discretion.