

“If you require a free oral interpretation in a language other than English, please call 229-671-2400.”

"Si necesita una interpretación oral libre en un idioma que no sea Ingles, por favor llame al 229-671-2400."

VI. MONITORING AND UPDATING THE LAP PLAN

The Lowndes County will review the relevant census information yearly regarding the number of LEP persons and update the LAP Plan as required if additional thresholds are passed. At a minimum, the plan will be updated every five years using relevant census information, or when it is clear that higher concentrations of LEP individuals are present in the Lowndes County.

Updates will include the following:

- The number of documented LEP person contacts encountered annually;
- How the needs of LEP persons have been addressed;
- Determination of the current LEP population in the service area;
- Determination as to whether the need for translation services has changed;
- Determine whether local language assistance programs have been effective and sufficient to meet the need;
- Determine whether Lowndes County’s financial resources are sufficient to fund language assistance resources needed;
- Determine whether Lowndes County fully complies with the goals of this LAP Plan; and
- Determine whether complaints have been received concerning the agency’s failure to meet the needs of LEP individuals.

VII. DISSEMINATION OF THE LOWNDES COUNTY LAP PLAN

The LAP Plan will be on Lowndes County’s website page and provided to anyone requesting the information.

VIII. RECORDS

Lowndes County will maintain records in the County Clerk’s office regarding its efforts to comply with Title VI LEP obligations. These records will be reviewed periodically and open to the public in an effort to improve service.

IX. COMPLAINTS/FINDINGS

Any person who believes they have been denied the benefits of this LAP or that the Lowndes County has not complied with Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000(d) and Executive Order 13166 regulations may file a complaint with the County LAP Coordinator. The County LAP Coordinator may be the first point of contact for any complaints or appeals, but the GA DCA LAP Coordinator must be informed of all complaints and appeals regarding GA DCA/HUD programs. The LAP Coordinator will provide oversight of the complaint/appeal resolution process. To file a complaint, submit the written complaint to:

County Clerk Paige Dukes
Lowndes County