

## II. MEANINGFUL ACCESS: FOUR-FACTOR ANALYSIS

### 1. The number or proportion of LEP persons eligible to be served or likely to be encountered by the programs, activities or services.

Lowndes County staff reviewed Table S1601 in the 2015-2019 American Community Survey 5-year estimates and determined that of the population of 107,207 persons over 5 years of age, 6,189 persons in Lowndes County (5.8% of the total population) speak a language other than English. Of those 6,189 persons, 1,830 (1.7% of the total population & 29.6% of the population speaking a language other than English) have limited English proficiency; that is, they speak English less than “very well”. Although the LEP percentage is less than 5%, there are 1,103 persons in the Spanish Language Group who speak English “less than very well”.

This does meet the threshold described above for translating vital documents. Oral Interpretation Services are available for clients upon request. However, in the past, all clients have provided their own translator with whom they are comfortable sharing personal information.

Language Spoken at Home*	# of Residents Over 5 Years of Age*	Speaks English Less Than “Very Well”*
English	101,018 (94.2%)	N/A
Spanish	3,873 (3.6%)	1,103 (1.02%)
Other Indo-European	877 (0.8%)	324 (0.30%)
Asian & Pacific	1,131 (1.1%)	391 (0.36%)
Other Languages	308 (0.3%)	12 (0.11%)
<b>Total</b>	<b>107,207 (100.0%)</b>	<b>1,830 (1.79%)</b>

\*2014-2018 American Community Survey 5-year estimate Table S1601 rounded

### 2. The frequency with which LEP persons come in contact with Lowndes County programs, activities or services.

Lowndes County staff reviewed the frequency with which staff have, or could have, contact with LEP persons. This includes documenting phone inquiries or office visits, as well as public hearings and interactions during surveys. Over the past two years, Lowndes County staff have had no requests for interpreters and no requests for translated documents.

Frequency of Interaction: Daily

For Daily Activities:

- When interacting with the public by telephone;
- When interacting with the public during office visits; and
- When interacting with the public during field visits.

Frequency of Interaction: Annually

For Grant Projects: